

No one likes the small print.

While it might feel a bit time-consuming to read the fine print, we do believe it is the best way to manage expectations and avoid any surprises. Please respond by email to this, to confirm you are happy to accept our terms, and would like this booked in. Our terms of trade set out what we will deliver to you and what we expect from you. The last thing we want is a mismatch in understanding and a poor outcome for you, the homeowner.

We believe in providing great service and we take pride in our standards. The terms of trade below serve as the criteria for all of the work we carry out. These terms override any agreements made in person, over the telephone, or in any other communication.

When you ask **BTG Electrical Ltd** to carry out work on your behalf, you agree to uphold your obligations under these terms of trade.

If you have any questions please contact us on our **office number 0782303201** or **email us at info@btgelectrical.co.nz**. If you are unhappy with the work we provide, or have any problems or comments, please let us know immediately. We will do our best to fix any problems right away. If you do not give us feedback or if you delay payment, it makes it difficult for us to put things right.

We take pride in what we do and would love for you to use us again and tell your friends. You can be sure that we want you to get the outcome you are after, as much - if not more- than you do.

Our Charges

Description	Charge
Service Rate: Includes: up to 20 mins onsite for one technician, travel time & all fees	\$95.00

First Hour Rate: Includes: up to 45 mins onsite for one technician, travel time, all fees & certification	\$142.00
Tradesperson	\$87.00
Apprentice	\$50.00
90 Minute Call Out Fee This would be added to either the service or first hour rate	\$30.00
After Hours Call Out Fee (first hour) Second Hour	\$185.00 \$95.00

All prices are GST exclusive
None of the above prices include any materials
Public holiday call outs incur extra charges
Prices are subject to change without notice

Pricing updated - July 2023